Utkarsh Sharma

Product Owner | Business Analyst

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PROFILE

Experienced Product Owner and Business Analyst with around 5 years of expertise in driving project success through Agile methodologies. Proven track record in aligning business goals with technical solutions, analyzing complex processes, and defining requirements to drive product development from ideation to launch.

EDUCATION

MBA, IT Business Management   07/2020 – 04/2022
Symbiosis Centre For Information Technology   Pune

B.Tech, Computer Science   07/2013 – 05/2017
Poornima Institute of Engineering & Technology   Jaipur

PROFESSIONAL EXPERIENCE

Product Owner   10/2024 – present
American Express (Contractual)   Gurugram
- Collaborated with cross-functional teams to identify and implement solutions for secure and efficient data handling.
- Contributed to the development of strategies ensuring compliance with data governance policies and regulations.
- Collaborated with stakeholders to align on project goals, ensuring readiness for implementation phases.

Project Manager   05/2024 – 08/2024
Durapid Technologies Private Limited (Contractual)   Jaipur
- Leading the initial phase of a blockchain implementation project for a financial services client, focusing on planning, resource allocation, and defining project scope. Collaborating with cross-functional teams to ensure alignment with client goals.
- Managing the end-to-end lifecycle of two critical projects, including budgeting, resource allocation, and timeline management, ensuring adherence to project milestones.
- Actively engaging with key stakeholders, including clients and development teams, to gather requirements and set clear project objectives, laying the foundation for successful project delivery.

Business Analyst   09/2023 – 03/2024
Pinnacleway Biz Solutions Pvt. Ltd.   Gurugram
- Led the sales team in analyzing client needs and market trends to formulate a comprehensive business strategy.
- Generated actionable insights from project metrics, facilitating proactive adjustments to project plans and resource allocation.
- Leveraged stakeholder input to implement streamlined processes and best practices, resulting in a 25% increase in project efficiency and a 30% decrease in rework.
- Implemented best-practice methodologies that improved overall project delivery timelines while maintaining quality standards.

Product Owner   05/2022 – 09/2023
Advantmed India LLP   Ahmedabad
- Led sprint planning and backlog grooming, improving development efficiency by 20%.
- Achieved 96% on-time feature delivery through prioritization and issue resolution.
- Mitigated roadblocks and ensured timely milestones through strategic planning.
- Collaborated with QA to ensure high-quality product releases.
- Integrated user feedback, enhancing product interfaces and user experience.
- Improved alignment by 40% through effective communication between SMEs and the development team.
- Analyzed constraints and risks with stakeholders, reducing project risk by 15% and increasing success rates by 20%.

Business Analyst   02/2019 – 01/2020

Konstant Infosolutions Pvt. Ltd.   Jaipur

- Served as the primary liaison between business and technical teams, ensuring alignment on processes and applications.
- Drafted and reviewed business requirements to align with customer objectives.
- Prioritized tasks and monitored project execution throughout the product development cycle.

Business Analyst   08/2017 – 09/2018

DevTechnosys Pvt. Ltd.   Jaipur

- Led requirement gathering with customers, analyzing client needs and feasibility.
- Prepared functional and non-functional documents, including SRS, SOW, wireframes, flowcharts, and user stories.

SKILLS

- Product Management
- Project Lifecycle Management
- Project Planning and Execution
- Wireframing and Prototyping

- Stakeholder Engagement & Management
- Budgeting and Resource Allocation
- Agile Methodologies (Scrum, SAFe)

- Quality Assurance and Control
- Risk Management and Mitigation
- Conflict Resolution

TOOLS & SOFTWARES

- Jira, Azure DevOps Server, Aha!
- Balsamiq, Azure RP
- Active Collab
- Google Workspace

- Confluence, Asana, Active Collab
- MySql
- Azure RP
- Asana

- Power BI, MySql
- Microsoft Office Suite
- Balsamiq
- Aha!

CERTIFICATES

- Certified Scrum Product Owner
- Certified SAFe 6 Product Owner/Product Manager