

JYOTTI PRAKASH BAKSHI

Delivery Head

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Experience Summary:

Having **21 years** of Experience in

- Initiates and kicks off the project
- Co-ordinates planning along with all stakeholders
- Establish project level scope, schedule and milestones in collaboration with PM and PO
- Communicates plan to all stakeholders
- Scope – define and control what is and is not included in the project, ensuring all it includes all of the work required
- Time – Manage timely completion of the project by defining what to do, when to do it, and what resources are necessary
- Cost – Manage estimate, budget, and control costs to meet an approved budget
- Risk – Identifies, analyzes, responds to, monitors, and controls project risks
- Identifies and engages all stakeholders throughout the release
- Co-ordinates across product business teams if project spans multiple products
- Coordinates external customer demos during the development lifecycle
- Coordinates project/release level dependencies across all of P&T
- Plan identify, analyze, respond monitor and control project risks
- Tracks, monitors and communicates progress
- Ensures plan is updated and reviewed (scope, budget, schedule and risks) by all stakeholders every Sprint
- Facilitates collaboration across different business entities and product teams for ensuring project success.
- Tracks and reports project metrics to all stakeholders and team every Sprint.
- Co-ordinates go/no-go decision making for every release in conjunction with key stakeholders (incl. promotion to CVT, cert, prod environments)
- Monitors release (Product model) or project (Project models) level test plans and strategy execution

Extra Curriculum – Taking Interview for Other Companies to select candidates according to the project requirement for their Companies in Weekend.

Education:

- MCA from Utkal University in Year 1999.

Employment History:

- Delivery Head - SIGMA INFOSOLUTIONS - Jan 2013 – Continue
- Project Manager - BINARY SPECTRUM - Nov 2009 – Jan 2013
- Project Manager - NAVO SYSTEMS Pvt. Ltd - June 2002 - Nov 2009
- Java Programmer - BITECH SYSTEMS Pvt. Ltd - Jan 2001 - May 2002

Technical Skills

- Agile (Scrum) , TDD, Waterfall, V- Model
- Function Points, Use Case Points, Requisite Pro
- WPF, WCF, LINQ, C#, ASP.NET, AJAX,ORM, AWS , MS Azure
- MPP, Base Camp, XPlanner ,JIRA
- UML, VISIO, GOF, MVC6, MVVM ,Telerik, SOA
- SQL Server 2014 , Oracle 9i
- ANTS profiler, Angular 5, MongoDB, MEAN, Bootstrap, HTML5, CSS3
- ClearCase , VSS , SVN
- IIS , MTS ,TFS

Project Experience: . . . staring with most recent

• HEALTH INSURANCE (LOB Like MD,MR,FE & CO)

Client: CITRUS (US)

<i>SOFTWARE</i>	SOA, SCRUM, UML, WPF, WCF, C#, MS Azure, SQL Server 2014 Angular5, MVC6
<i>RESPONSIBILITY</i>	Design, Development & Testing, Interaction with client
<i>DEVELOPMENT TEAM</i>	45
<i>DURATION</i>	Jan/13 - Till Date

Citrus Health Care, primary focus is health and well-being & committed to offering more plans, more choices and more benefits (i.e. benefits that include no or low co-payments for doctor visits, inpatient hospital coverage and prescription drug coverage, plus enhancements such as fitness classes and transportation to and from medical appointments) .It has LOB (Line Of Business like MD ,MR ,FE & CO) to give insurance to the US people .

In order to provide this they are maintaining 3 Applications

➤ CRM (Customer Relationship Management)

This application using for Managing Campaigns, Events, Leads, Calls and Enrolling Medicare members & Enrollment, Disenrollment, Plans, Generate Reports on the basis of members .

The Campaigns and conducts events in order to create awareness for enrollment. This enrollment process takes place during October to January every year. Agents take part as an internal source and brokers are contracted as a third party for promotion. Once the collection of application is done either through agents or brokers as an offline workflow, it is followed by the online processes.

This facilitates the client to have an automated record of the following workflow:

- Collecting the Medicare Applications
- Verifying Batch Eligibility Query (BEQ)
- Approving the Applications
- Enrolling applications into the Client's Database
- Generating Transaction Reply Report (TRR) file
- Generating approval letters to members based on TRR

Each course of action either proceeds or a flow back status is indicated based on its respective criteria fulfillment. This helps in checking out any errors existing at each stage, which needs to be rectified.

➤ **Portal**

It's the Citrus website helps to find a Provider, Plan, Drug & also taking care applications for New Members, Auth / Ref (Authorization & Referral) & also List of drugs on the basis of CPT code. Plans have no or low co-payment for doctor visits, inpatient hospital coverage, Part D prescription drug coverage plus enhanced vision and hearing benefits. Portal is taking care all LOB's.

➤ **EDI (Electronic Data Interchange)**

Help in loading EDI claims, remittance, enrollment / disenrollment eligibility and various kinds of payments into the HMO's database. To process the network of interrelated transactions that takes place among the primary care physician (PCP), the HMO and the government funding bodies (CMS / ACHA).

Transactions can take place either by proprietary format or electronically. When there is a transaction between the provider and the HMO specific files are exchanged according to their purpose. The following list comes under the EDI files:

For Batch Transactions:

- 837 P/I (Professional / Institutional) – Electronic Claim files
- 835 – Healthcare Electronic Remittance advice request form
- 834 – Enrolment and Disenrollment for Medicaid eligibility
- 820 – Electronic Response files for premium Payments to insurer

For Real Time Transactions:

- 271 / 272 – Member eligibility request / response
- 276 / 277 – Claim status request / response
- 278 – Authorization and Referrals

EDI Application where the following sequential course takes place under the EDI claim process:

- Vendor will drop the file in EDI Inbound folder
- Check for compliance and generate 997
- Parse the file for each claim and Scrub into EDI database
- Validate data in EDI's database against the HMO's database
- Apply rules for any errors and load those errors' information into the EDI database
- In EDI Web console, errors will be shown to fix from UI

Role & Responsibility –

- Manage projects to deliver them on time, within budget and to the required quality specifications. Tightly manage any deviations from the agreed project timeline and budget, ensuring early notification to the project steering committee of potential deviations and applicable necessary remedial actions
- Responsible for end to end Technical Management role in taking fundamental decisions during project deliveries.

- Work with project stakeholders, and external vendors, in an onshore and offshore engagement model to gather requirements, create project plans, identify and manage issues (mitigation plans), risks and changes
- Ensure all required project documentation is compiled to a high standard and maintained in an accurate and auditable manner
- Accurate and timely reporting of project progress and status to project stakeholders via electronic reporting and formal presentations
- Adherence to formal project governance to ensure compliance with agreed standards based on PMP Methodology
- Compliance and in depth knowledge of full SDLC management for relevant projects
- Adherence to change and release management procedures – identification and impact assessment of change, communication of time and cost impact following a change request
- Disaster recovery planning and implementation for all implemented projects
- Project administration - ensure all invoices are raised accurately, reflect work done

• . NET NEW PRODUCTS (Like TIME AND ATTENDANCE & ACCESS CONTROL)

Client: Tensor (UK)

<i>SOFTWARE</i>	LINQ, WCF, WPF, UML, SOA, OOAD, C#, ASP.NET, SQL Server 2008,
<i>RESPONSIBILITY</i>	Design, Development & Testing, Interaction with client
<i>DEVELOPMENT TEAM</i>	21
<i>DURATION</i>	May/09 - Jan/13

Time and attendance and access control system is a product, which is used to maintain the attendance and access control of the employees. Every employee using Id-card which they need to punch at the clock which notes the input and checks whether he is an employee of the company and gives him access and note down the clock In time. It maintains hours worked by an employee on a day, week, and month, for a period basis.

Role & Responsibility –Responsible for delivery of all engineering artifacts in the module – including requirements specs, design specs, test plans/cases, code and deployment documentation & Support in Estimating, Planning and co-ordination engineering activity for assigned resources and client interaction everyday to provide project status along with provide Technical Solutions to team members according to client requirements

Previous Projects:

- **SMART Scaffolder** - SMART Scaffolder is a scaffold estimating product that allows the Estimator to produce a Quote for the Customer, an internal Estimate detailing the price calculation, loading list
- **SIMPLICITY** - This project is mainly for animal feeding according their types & age. They will charge for this product according to the location
- **EEP (EVALUATION OF EMPLOYEE PERFORMANCE) SYSTEM** - This system mainly deals with the centralized management of database across the different branches of the organization. The main importance behind this automation is to keep track of the performance of each employee,
- **MAIL REPORTER** -This is a web-based application designed to help a workgroup keep track of issues and tasks via a shared central resource. The system was designed specifically with the IT department in

mind, where quick access to shared data and history is a requirement, both from an internal organizational perspective, as well as to fulfill the needs of the customers

- **POTENTIAL WASH SALES REPORT** -The project deals with developing stored procedures and creating advanced report for Potential Wash Sales Report. The report involves in generating Potential wash sales transaction lot details between the report start date and end date
- **DIVIDEND DEDUCTION AND FOREIGN TAX REPORT** - The project deals with developing stored procedures from creating advanced report for the Dividend Deduction Mutual fund Reporting module of Eagle STAR applications. The report involves in generating financial data from large transactional databases and displaying the data. These Reports calculates the Dividend received between the report start date and end date.