

HARSH PANDEY

• Pandeyh206@gmail.com • 9264921263 ▼ Varanasi, India

EDUCATION

University of Lucknow, Lucknow

2023

Bachelor of Technology (Electronics and Communication Engineering)

Varanasi Public School, Varanasi

2018

Intermediate

Varanasi Public School, Varanasi

2016

High School

PROFESSIONAL EXPERIENCE

NTT DATA, Coimbatore

04/2024 –
06/2024

Network Engineer (SD)

- Providing advanced technical support to end-users, troubleshooting hardware, software, and network issues. Handling escalated tickets and resolving complex technical problems.
- Maintaining detailed records of customer interactions, technical issues, and resolutions, also generating reports on support activities and performance metrics.
- Working on applications like Citrix, Active Directory, and Virtual Desktop to provide better resolution to clients.

The Institute of Engineering and Technical Education, Varanasi

06/2023 –
04/2024

Centre In-charge & Software Developer

- Centre In Charge in PMKVY, other skill development schemes, and Electronics Mechanic trade under Directorate General of Training (Government Of India).
- Creating and maintaining college websites, web applications, and software solutions to support academic and administrative operations, Ensure website content is up-to-date, accurate, and accessible, adhering to college branding and style guidelines.
- Focuses on client-side development, using HTML, CSS, and JavaScript, and concentrates on server-side development, using languages like Java and databases like SQL.
- Tests software and websites for bugs and errors (QA) and ensures the security and integrity of college systems.
- Develop, test, and deploy software applications such as student information systems, learning management systems, and other custom applications to support college operations. Provide technical assistance and troubleshooting for college staff, faculty, and students on website and software-related issues.

PROJECTS

AUTOMATIC TRIPOD

11/2022 – 05/2023

- Used Java/JDBC (Apache Netbeans) as frontend and created database using MySQL(SQLYog) as Backend.

PHARMACY BILLING SOFTWARE

08/2022 – 09/2022

- Used Java/J2SE (Apache Netbeans) as frontend and created database using MySQL (SQLYog) as Backend.

AUTOMATIC AQUARIUM FEEDING MACHINE

02/2022 – 05/2022

- An IC 555 timer with two resistors one of 5M ohm and another 1k ohm is used for 3 seconds of movement thrice a day.

TRAINING

- Java Software Development and Testing
Analyze Infotech, Lucknow
- Power Transmission in MEMU & EMU and safe OHE in Railways
Charbagh Locomotive Works Northern Railway, Lucknow

CERTIFICATES

- Full-stack web development
- Java Software Development and testing
- C programming language
- Nexthink Associate

SKILLS

Programming languages: HTML/CSS, Javascript, SQL, Java, C, PHP, Python & React Js

Software/Frameworks & Technologies: MS Office, CCNA, VS Code, SQLYog, Apache Netbeans, ServiceNow, GitHub.

Languages: English (Professional), Hindi (Professional), Sanskrit (Intermediate)

INTERESTS

Vedic Science, Sports, Cosmology, Spirituality, Technology & Astrology